



**NP – 375**

**III Semester B.B.A. Examination, January/February 2025**

**(NEP Scheme) (F + R)**

**BUSINESS ADMINISTRATION**

**Paper – 3.2 : Organizational Behaviour**



Time : 2½ Hours

Marks : 60

**Instruction : Answer should be written only in English.**

**SECTION – A**

Answer **any six** sub-questions of the following. **Each** carries **2** marks.

**(6×2=12)**

1. a) What is an organization ?  
b) Define individual behaviour.  
c) Give the meaning of attitude.  
d) Mention any two types of formal groups.  
e) Write two limitations of Herzberg's Hygiene-Two-Factor Theory.  
f) What is a transformational leadership style ?  
g) Define organizational culture.  
h) What is the meaning of cultural management ?

**SECTION – B**

Answer **any three** of the following. **Each** carries **4** marks.

**(3×4=12)**

2. Explain the scope of Organizational Behaviour.
3. List the different types of learning.
4. Explain the different types of conflicts in an organization.
5. Describe McGregor's Theory X and Theory Y.
6. What are the main internal and external factors influencing organizational change ?

**P.T.O.**



SECTION – C

Answer **any three** of the following. **Each** carries **12** marks.

**(3×12=36)**

7. Explain any five organizational behaviour models.
  8. Describe the different types of personality.
  9. Explain the determinants of a person's attitude.
  10. Explain the importance of team building.
  11. Elaborate on the different techniques for organizational development.
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